

Cross Ref: _____
(Office Use Only)



Measure & Fitting Service Questionnaire

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Date: _____

Customer Details (Please Enter Details)

Company (if applicable):		Contact Name:	
Address:			
Postcode:		Boat Name (if applicable):	
Telephone:		Mobile:	
Email Address:			
Proposed Date Of Measure:			

Overview

Thank you for your valued enquiry and interest in a Channelglaze Measure and/or Fitting Service. Before we can continue with a measure there are a few fundamentals to discuss as well as some risk assessments to cover.

Goals...

The goals of this exercise are to ascertain key information to allow us to carry out a Channelglaze Measure Service. These include:

- Risk assessments,
- Key access information,
- Mooring & location information,
- Images of existing window setup (preferably emailed),
- Images of existing lining out setup (preferably emailed).

1. Will the customer be present?

All Day?	☐	Part Day?	☐	Not At All?	☐	Unsure?	☐
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2. What is the address of the mooring?

Address:	
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3. What type of mooring is the vessel located?

Dry Dock?	☐	Jetty?	☐	Canal Side?	☐
Other (Please Specify)... _____					

4. If moored in a dry dock or jetty how will we be granted access to the marina?

Details:	
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5. Will we have safe access to both sides of the vessel and all windows?

Details:	
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6. Do we have permission to board the vessel and how will we gain access if locked?

Details:	
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7. Is there somewhere for our vehicle to park?

Details:	
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8. Do we have the owner's permission to remove windows if required?

Yes?		No?	
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9. How are the windows currently fitted?

Screws?	☐	Pop Rivets?	☐	Clamping?	☐
Other (Please Specify)... _____					

10. Do you know the manufacturer and the age of the existing windows?

Details:	
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11. Is it possible to send internal and external images of the windows from straight on (email, mobile or post)?

Yes?		No?	
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12. Is the owner considering new wooden trims to suit?

Yes?		No?	
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13. Do we have the owner's permission to remove wooden trims if required?

Yes?		No?	
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Please note: Channelglaze Ltd will not be responsible for any damage to internal lining out or trim work on the vessel and would only recommend removing existing trims if the customer decides to fit new. Removal of the trims may give a great advantage when measuring for windows, as it should give access to the aperture without having to remove a window and should show the lining out setup.

14. If the answer to question 13 is no, would the owner be prepared to remove an internal trim themselves?

Yes?		No?	
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15. Does the owner require a Channelglaze Fitting Service?

Yes?		No?	
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16. If the answer to question 15 is no, would the owner require Channelglaze Fitting Materials to complete the fitting themselves or through a third party?

Yes?		No?	
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17. If the owner does require a Channelglaze Fitting Service, will our fitting team have access to electricity, either on the boat or in the mooring site?

Yes?		No?	
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Please note: Channelglaze Ltd does not offer aperture cutting or rust treatment services, therefore any cutting, welding, grinding or rust treatment must be carried out prior to a Fitting Service.